Service Schedules

The schedule for each purchased service forms part of the contract

How to use these schedules

Attach or link only the schedule(s) selected in the quotation. The Booking Terms always apply. The Annual Programme Delivery Agreement also applies where an organisation will deliver Irene Education live groups.

Schedule A — The Dynamics of Abuse (TDoA)

- Purpose: educational group work supporting people to define and identify abusive behaviours across different relationships and settings, consider impact and make safer, more accountable choices.
- Live practitioner training: normally 2 days at £825 per practitioner. Full attendance and participation are required.
- Live delivery permission requires successful training, personal acceptance of Practitioner Standards, and an active annual subscription naming the practitioner, programme and location.
- Groups must use current approved content and should not exceed 15 participants without written approval. The programme is not therapy, investigation, diagnosis or a substitute for specialist risk/crisis services.
- Participant suitability, safeguarding, local support and referral routes remain the Customer's responsibility.

Schedule B — Breaking Past Patterns (BPP)

- Purpose: a structured, sequential programme helping participants understand patterns, practise different responses and build healthier behaviour across relationships and life settings.
- Live practitioner training: normally 3 days at £825 per practitioner. A returning practitioner who has completed the approved TDoA route may be quoted £725.
- BPP is a closed sequential programme. The Customer will use an agreed entry process and manage missed sessions and completion in line with current guidance.
- Facilitators must not pressure disclosure, investigate, diagnose, provide therapy, direct contact/confrontation/reconciliation, or treat completion as proof that risk has ended.
- Live delivery authority and organisational responsibilities are as stated in Schedule A and the Annual Programme Delivery Agreement.

Schedule C — Supported Online Learning

The model

The participant completes their own self-paced online programme. A trained practitioner supports access, reflection and application. This is supported study—not live facilitation of the Irene Education programme.

Routes and access

Route	Guide price	What it provides
TDoA one-day practitioner route	£370 per practitioner	TDoA online access completed before training, followed by role, boundaries, safeguarding and set-up.
Guided TDoA two-day route	£550 per practitioner	Day 1 experiences the programme and journal; Day 2 covers support role, boundaries, safeguarding and set-up.
BPP access after the support-role training	£125 per practitioner	For a practitioner already trained in the supported-online role through TDoA.
Guided BPP two-day route	£550 per practitioner	Guided experience of the longer BPP content and application to the support role.
Participant coupon — TDoA	£75 each	One named participant, one account.
Participant coupon — BPP	£125 each	One named participant, one account.

Practitioner boundaries

- Support access, terminology, questions, journaling and reflection; do not give answers, reinterpret the author's content or represent supported learning as live programme delivery.
- Do not use facilitator presentations or manuals in this model. Do not share accounts, coupons or participant progress.
- The practitioner is not automatically acting as a counsellor, therapist, domestic-abuse adviser or risk assessor. Any separate professional role must be properly qualified, authorised and clearly explained.

Organisation responsibilities

- Nominate at least one suitable support practitioner; confirm relevant programme access/completion; provide safeguarding leadership, supervision, referrals, privacy information and secure records.
- Explain to participants how support works, what will be recorded, confidentiality limits and how to seek urgent/specialist help.

- Small-group supported study must preserve individual accounts and self-paced completion and must not drift into unlicensed live facilitation.

Schedule D — DASH training

Protected third-party model

DASH materials and marks are protected third-party intellectual property. This schedule applies only where Irene Education is authorised to deliver the relevant current model and the confirmed quotation identifies the exact course, status and certificate wording.

- Lynn Harris successfully completed the REQ University Accredited DASH Risk Train the Trainer Masterclass in November 2023. This fact must not be expanded into a claim of current status or authority beyond what the rights-holder confirms.
- Before confirming a booking, Irene Education will verify that the proposed delivery, current model/version, use of materials, trainer status and certificate wording are permitted.
- Participants must complete all required pre-work, attend in full, participate professionally and comply with the no-recording/no-sharing requirements.
- Training supports structured professional judgement. It does not guarantee prediction, safety or a particular operational decision, and it does not replace organisational policy, supervision, specialist advice or statutory duties.
- The Customer remains responsible for deciding who may use the process, how assessments are recorded/reviewed, referrals and escalation, information sharing, data protection, safeguarding and risk management.
- No DASH content, forms, scripts, slides, trainer notes or recordings may be copied, adapted, circulated, uploaded or reused except as expressly authorised by the rights-holder.

Operational hold: do not issue a final DASH quotation or publish “current accredited trainer” wording until written confirmation of current authorisation and naming has been retained.

Schedule E — Workshops

- Workshops are focused professional-learning sessions using tailored subjects drawn from Irene Education programmes. They inform learning but do not train or authorise participants to deliver the full programmes.
- Open online workshop: £169 per person; normally 1.5–2 hours; minimum 3 and maximum 10 participants. If the minimum is not reached, Irene Education may offer a new date or full refund.
- Private-team online workshop: from £995 for up to 10 participants. In-person workshop: from £1,250 for up to 10, plus agreed travel/accommodation.
- The quotation will confirm the subject, learning aims, audience, duration, format, accessibility arrangements and whether any certificate is provided.
- Participants must respect confidentiality, professional boundaries, intellectual property and the prohibition on recording/transcription/AI bots.